



Twice the options for virtual care

These virtual care resources can help you get care wherever you are—and save you time and money.

Telehealth virtual visits are a convenient, affordable alternative for routine care and a modern solution for health care needs. You can chat with a doctor or therapist by phone or video.

Telehealth by MDLIVE®

When you need a quick consult for non-emergency care, MDLIVE appointments are affordable, and you don't even have to leave your home or office.

If you or a covered family member needs support from a counselor or psychiatrist, therapy is available through MDLIVE.

Register now, so you're ready when you need care. To get started, go to your CIS Health Manager on [regence.com](https://www.regence.com) and look for MDLIVE.

Telehealth with local providers

Many of our in-network providers offer telehealth care to their patients, providing diagnoses and treatment instructions over phone or video chat.

We're partnering with providers to expand your access to virtual visits with doctors you would normally see in person. The cost for a telehealth visit may be lower than an office visit, and telehealth can even save you time. Reach out to your doctor or clinic to find out what virtual options they offer.



COVID-19 care update

Telehealth doctors don't treat COVID-19 but can help assess symptoms. Our [regence.com](https://www.regence.com) COVID-19 page has current information to support you and your family, including convenient ways to access care. You'll also find a symptom checker and helpful answers to the most common questions under our FAQ.



Regence BlueCross BlueShield of Oregon
is an Independent Licensee of the Blue Cross and Blue Shield Association

Regence BlueCross BlueShield of Oregon
100 SW Market Street | Portland, OR 97201

MDLIVE is a separate and independent company that provides telehealth services for Regence BlueCross BlueShield of Oregon members.



REG-453793-20/07-OR
© 2020 Regence BlueCross BlueShield of Oregon

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711). 注意: 如果您使用 繁體中文, 您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711).